Otto Bock®

QUALITY FOR LIFE

KIWI
Service Manual

D

Service Instructions for the KIWI Rehab Buggy

Contents Page

KIWI General View **5**

1 Introduction **6**

1.1 Preface *6*

1.2 Technical Support *6*

1.3 Information for Service Staff *6*

2 Safety Instructions **7**

2.1 Explanation of Symbols *7*

2.2 General Safety Instructions *7*

3 Required Tools, Maintenance Schedule **8**

3.1 Required Tools *8*

3.2 Maintenance Schedule *9*

4 Settings / Replacement / Retrofit **10**

4.1 Push Bar *10*

4.1.1 Replacing the Clamping Unit *10*

4.1.2 Replacing the Push Bar Cover *11*

4.2 Central Unit *12*

4.2.1 Replacing the Central Unit *12*

4.2.2 Replacing the Tension Cables *12*

4.3 Casters / Caster Swivel Lock *13*

4.3.1 Replacing the Caster Fork *13*

4.3.2 Replacing the Caster Swivel Lock *14*

4.4 Large Wheels *14*

4.4.1 Replacing the Large Wheels *14*

4.5 Wheel Lock *15*

4.5.1 Replacing the Hand Wheel Lock *15*

4.5.2 Replacing the Bowden Cable *16*

4.5.3 Replacing / Setting the Wheel Lock Unit *16*

4.6 Footplate / Footplate Receiver *17*

4.6.1 Replacing the Footplate *17*

4.6.2 Replacing the Footplate Receiver *17*

4.7 Seat/Back Unit *18*

4.7.1 Replacing the Seat Padding *18*

4.7.2 Replacing the Back Padding *18*

4.7.3 Replacing the Seat/Back Unit *19*

4.7.4 Mounting / Replacing the Lap Belt *20*

4.8 Storage Bag 21
4.8.1 Replacing the Storage Bag 21
4.9 Options 21
4.9.1 Mounting the Abductor 21
4.9.2 Seat Width Reducing Padding 21
4.9.3 Positioning Kit 21
4.9.4 Grabrail with Padding 21
4.9.5 Mounting the Five-point Belt 21
4.9.6 Sun Canopy 22
4.9.7 Sevice Kit 22
5 Technical Data 23
Dimensions (cm) and weights (kg) 23

KIWI General View

1 Push bar
2 Push bar height adjustment
3 Push bar pivot lock
4 Hand wheel lock
5 Central unit
6 Caster
7 Caster swivel lock
8 Large wheel
9 Footplate
10 Back angle adjustment release
11 Seat release
12 Seat tilt release
13 Back padding
14 Seat padding
15 Tension cable
Storage bag (no illustr.)

1 Introduction

1.1 Preface

Regular maintenance is important – it improves the safety and increases the lifespan of the product.

All mobility products should be inspected and serviced once a year.

However, if the product is used frequently, or if it is used by growing children or patients with changing clinical conditions, we recommend readjusting and servicing the product every 6 months.

Only use original spare parts for all service and maintenance.

The service and maintenance tasks described here should only be completed by trained, qualified personnel and not by the user of the appliance.

This service and maintenance manual refers to the spare parts catalogues and instructions for use for the products described. Please use these documents together.

Use the maintenance schedule (check list) as a template for making copies. Retain completed maintenance schedules and provide the customer with a copy.

	Instructions for Use	Spare Parts Catalogue
KIWI	647G491=D/GB	

1.2 Technical Support

Should you have any questions or a problem that cannot be resolved despite using the service instructions, please contact Otto Bock Customer Service (see inside cover for address).

1.3 Information for Service Staff

Service and maintenance include a visual examination of the product for damages, deformations, frame breaks and cracking. Deformations can often be identified by the fact that the product does not stand evenly on the ground with all wheels/feet. Since nearly all products are symmetrical in design, deformations can also be identified by comparing the corresponding right and left frame assemblies with each other.

2 Safety Instructions

2.1 Explanation of Symbols

⚠ CAUTION	Warnings regarding possible risks of accident or injury.
NOTICE	Warnings regarding possible technical damage.
INFORMATION	Information regarding operation. Information for service personnel.

2.2 General Safety Instructions

INFORMATION

Please read the service and maintenance instructions before commencing work. Familiarise yourself with the functions of the product. If you are not familiar with the product, read the instructions for use before inspecting the product.
If you do not have a copy of the instructions for use, you can order one from the manufacturer (see the overview of all Otto Bock branches “Otto Bock Worldwide”). You can also download documents from our homepage: www.ottobock.de or www.ottobock.com.

⚠ CAUTION

Risk of injury due to inappropriate work clothes. Wear appropriate clothing, including gloves and protective goggles if required.

NOTICE

Damage may be caused by inappropriate tools. Use appropriate tools (refer to page 8).

NOTICE

Damage to the product. Secure the product to prevent it from tipping over or falling off the work-bench.

NOTICE

Damage to the product. Clean / disinfect the product before you start the inspection. Consult the instructions for use regarding product care or product-specific inspection information.

INFORMATION

The screws and nuts for many of the screw connections are equipped with thread lock. If you have to undo such screw connections, replace the nut or screw with a screw equipped with new thread lock.
If new screws or nuts with thread lock are not available, apply a medium-strength liquid thread lock substance (such as Loctite 241 or Euro Lock A24.20) to the existing screws.

3 Required Tools, Maintenance Schedule

3.1 Required Tools

The following list shows the tools and accessories required for service.

Wrench,
sizes 8/10 mm*

Allen wrenches,
sizes 2.5/4 mm*

Torx wrench, size T8

Circlip pliers DIN5252,
size 0

Pop rivet gun for rivets up to diameter 5 mm

Pin punch, Ø 3 mm

Hand drill

Twist drill, Ø 4/5 mm

Stanley knife, standard blade

Liquid thread lock
“medium strength”

Washing-up liquid and water mixed at a ratio of 1:4 in a spray bottle

* Contained in 471S57=ST098 Tool Kit

3.2 Maintenance Schedule

	Maintenance schedule for regular inspections	**KIWI** - Rehab Buggy -		Customer:			
Item	**Component (assembly)**	**Inspection**		(checklist)			
	Serial number:	1.) Function / setting (see 647G491=D/GB Instructions for Use)		2.) Damage / deformation		3.) Screw connections / rivet joints	
	Push bar	- Clamping unit		x		x	
		- Push bar covers (strength)		x			
	Central unit	- Locking mechanism for push bar angle adjustment		x		x	
		- Frame folding mechanism		x		x	
		- Locking of frame halves		x		x	
		- Tension cables		x		x	
	Casters / Caster swivel lock	- Tyres (wear)		x			
		- Running behaviour		x			
		- Swivelling of the caster fork		x			
		- Attachment to the frame		x			
		- Caster swivel lock function		x		x	
	Large wheels	- Tyres (wear)		x			
		- Running behaviour		x		x	
		- Quick-release axles		x		x	
		- Wheel attachment devices		x		x	
	Hand wheel lock	- Wheel lock function		x		x	
	Wheel lock unit	- Wheel lock function		x		x	
	Footplate / Footplate receiver	- Wear		x		x	
	Seat/back unit	- Seat tilt		x		x	
		- Back angle adjustment		x		x	
		- Seat release		x		x	
		- Seat / back shell		x		x	
		- Seat / back padding		x		x	
	Storage bag	- Wear		x			
	Options	- Abductor		x		x	
		- Seat width reducing padding		x			
		- Positioning kit		x			
		- Grabrail with padding		x		x	
		- Five-point belt		x		x	
		- Sun canopy		x		x	
		- Cup holder		x		x	
Notes:							
	Do the settings of the rehab buggy comply with the user's requirements?						
The maintenance service was carried out by:				on:			

4 Settings / Replacement / Retrofit

INFORMATION

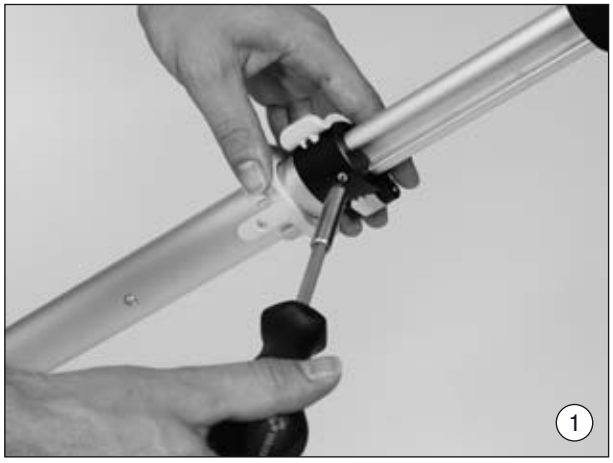
For assembly, use new screws coated with thread lock or apply a liquid thread lock to the existing screws.
Make sure to firmly retighten all screws and nuts after making adjustments.

4.1 Push Bar

4.1.1 Replacing the Clamping Unit

Loosen and remove the Torx screw of the push bar's clamping unit (Fig. 1).

Open the clamping unit and push it up (Fig. 2).



Remove the spring from the push bar's groove (Fig. 3).

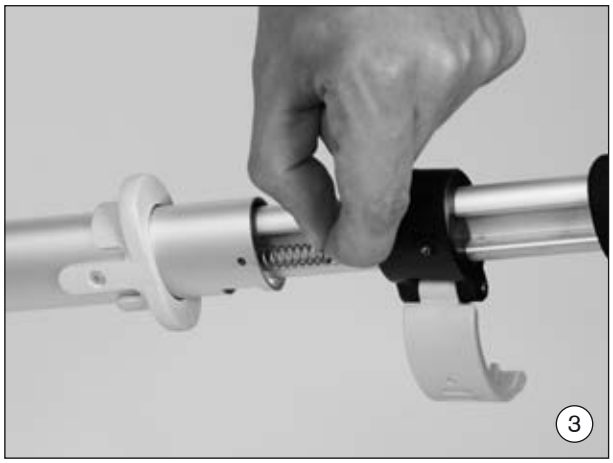
To replace the clamping unit you have to take the push bar out of the push unit. Pull the push bar out of the push unit (Fig. 4). Remove the cover caps and stop pins from the push bar (Fig. 5).

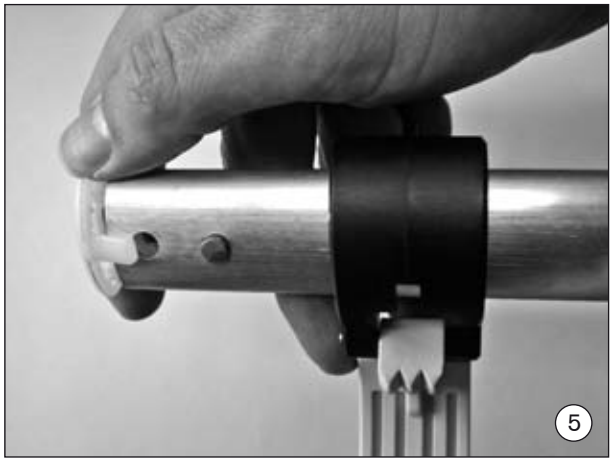
Now you can take off and replace the clamping unit (Fig. 6).

For assembly, please proceed in reverse order.

INFORMATION Please do not forget to insert the spring into the push bar's groove. This spring is needed for proper function of the push element for the push bar pivot lock (Fig. 3). To insert the spring, bring the push unit into a vertical position and carefully let the spring fall into the push bar's groove.

Make sure that the push bar engages after closing the clamping lever of the new clamping unit (springs must exert pressure on the rod assembly of the connecting rod lock in the central element).





4.1.2 Replacing the Push Bar Cover

To replace the push bar covers you have to disassemble the push bar and clamping unit. To do this, please follow the instructions in section 4.1.1.

Carefully cut open the old push bar covers using a blade and remove the covers from the push bar (Fig. 7).

Spray the mixture of washing-up liquid and water into the new push bar covers and pull them onto the push bar.

Finally reassemble the push bar and clamping unit. To do this, please follow the instructions in section 4.1.1.

4.2 Central Unit

4.2.1 Replacing the Central Unit

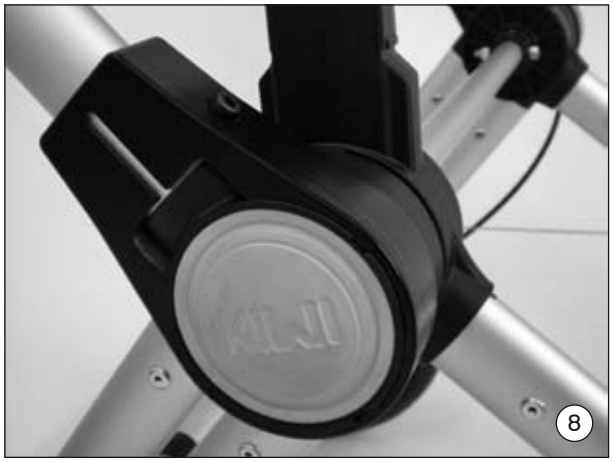
INFORMATION

The central unit has been designed to require no maintenance and to have a durability that will last for the entire period of use of the KIWI. Should any repair be required, please contact the Otto Bock branch which is responsible for your region.

The central unit (Fig. 8) represents the central element of the rehab buggy. It includes the locking mechanism for the pivot function of the push bar and makes it possible to fold the frame down to the folding size. A built-in tooth system locks the two frame halves in the position of usage.

4.2.2 Replacing the Tension Cables

The tension cables serve the basic stability of the rehab buggy. To replace the tension cables, drill out the rivets (Fig. 9). The new tension cables are again attached with rivets in the same position. Make sure that the tension cables are taut when the chassis is unfolded.



4.3 Casters / Caster Swivel Lock

INFORMATION

The caster fork and caster suspension form a unit and are not separately available. Order number: 471F57=SK030.

4.3.1 Replacing the Caster Fork

Remove the cover caps from the caster bearing (Fig. 10).

Open and remove the circlip from the caster axle (Fig. 11).

Now you can remove the spring-mounted caster fork downward and replace it, if necessary (Fig. 12).

For assembly, please proceed in reverse order. Use a new circlip.

4.3.2 Replacing the Caster Swivel Lock

Disassemble the caster fork as described in section Kapitel 4.3.1.

Slide the swivel lock out of the guide of the caster mounting (Fig. 13/14) and replace it, if necessary.

For assembly, please proceed in reverse order. Use a new circlip.

4.4 Large Wheels

⚠ CAUTION

Risk of accidents due to bald tyres. Wheels with EVA foam tyres must be replaced if the material shows signs of cracking or damage, or when the tread becomes worn down to such an extent that there is only 5 mm of radius left on the outer edges of the tyre.

4.4.1 Replacing the Large Wheels

To replace the large wheels, grasp with one hand on the rear axle (wheel lock unit, see section 4.5.1) and press the spring inwards into the axle. Having released the lock, you can remove the wheel (Fig. 15). Follow this procedure on both sides.

4.5 Wheel Lock

4.5.1 Replacing the Hand Wheel Lock

The hand wheel lock consists of the wheel lock lever (Fig. 16, item 1), plastic brackets (Fig. 16, item 2) as well as press button and spring (Fig. 16, item 3/4). The Bowden cable (Fig. 16, item 5) is hooked into the guide groove of the wheel lock lever (Fig. 16, item 6, and Fig. 20).

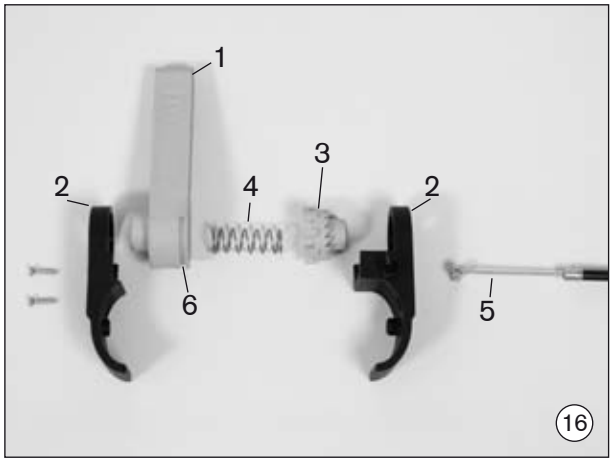
Loosen and remove the Torx screws between the two plastic brackets (Fig. 17).

Remove the plastic brackets (Fig. 18) and press button (Fig. 19).

Remove the spring and take the Bowden cable out of the groove of the wheel lock lever (Fig. 20).

For assembly, please proceed in reverse order.

INFORMATION Make sure to use all mounting parts during reassembly (Fig. 16).



4.5.2 Replacing the Bowden Cable

INFORMATION

The Bowden cable is a component of the wheel lock unit. If disassembly is required, please remove the wheel lock unit (see section 4.5.3) and send the unit to the Otto Bock branch which is responsible for your region.

4.5.3 Replacing / Setting the Wheel Lock Unit

INFORMATION

The wheel lock unit has been designed to require no maintenance and to have a durability that will last for the entire period of use of the KIWI. Should any repair be required, please remove the wheel lock unit as described hereafter and send the unit to the Otto Bock branch which is responsible for your region.

First make sure you have sufficient room for the assembly work by removing the seat, the large wheels (Fig. 21) and the storage bag (see section 4.8.1) from the KIWI.

Loosen the Bowden cable from the hand wheel lock (see section 4.5.1).

Drill out the 2 x 4 rivets above the wheel lock unit on the inside and outside (Fig. 22). The wheel lock unit is free now and can be removed.

For assembly, please proceed in reverse order.

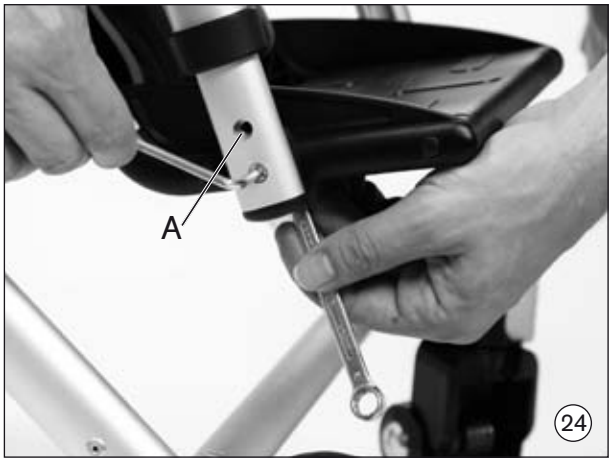
4.6 Footplate / Footplate Receiver

4.6.1 Replacing the Footplate

Open the hook and loop closure of the lower leg upholstery (Fig. 23).

Loosen the Allen head screw on the footplate (Fig. 24). Follow this procedure on both sides.

Now you can remove the fooplate, replace it or change the height position (refer to the instructions for use). Firmly retighten the Allen head screws. Readjust the lower leg upholstery.



4.6.2 Replacing the Footplate Receiver

Remove the seat padding (see section 4.7.1).

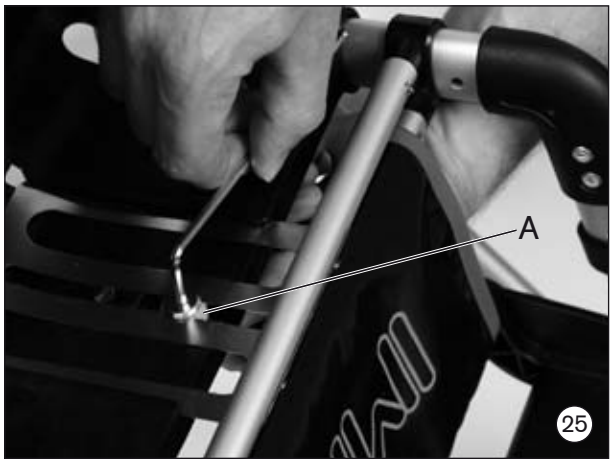
Loosen the screw in the middle of the seat using the (Allen) wrenches supplied (Fig. 25).

Now you can pull off the footplate receiver to the front (Fig. 26) and replace it.

For assembly, please proceed in reverse order.

INFORMATION Do not forget to insert the spacer washer into the groove of the seat shell (Fig. 25, item A, Fig. 34, item A) before reattaching the footplate receiver.

INFORMATION For information on seat depth adjustment, please refer to the 647G491 Instructions for Use, section 5.1.1.



4.7 Seat/Back Unit

4.7.1 Replacing the Seat Padding

Loosen the snap fasteners of the seat padding (Fig. 27). Remove the seat padding from the hook texture base (Fig 28). Remove the lap belt (see section 4.7.3).

For assembly, please proceed in reverse order.

4.7.2 Replacing the Back Padding

The back padding (Fig. 29) is attached to the back tube and back shell with zippers and hook and loop closures.

First open the hook and loop closure and zipper of the upper flap on the back tube (Fig. 30).

Open the lateral zippers on the back tube (Fig. 31).

Open the hook and loop closure of the lower flap on the back shell (Fig. 32).

Replace the back padding. For attachment, please proceed in reverse order.

INFORMATION For closing the lateral zippers (Fig. 33), please note that the colours of the zippers match each other.

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4.7.3 Replacing the Seat/Back Unit

Remove the lap belt / five-point belt, if present (see section 4.7.4/4.9.5).

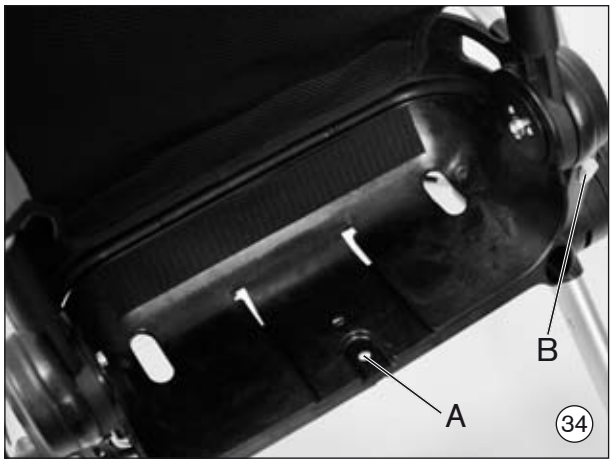
Remove the seat and back paddings (see section 4.7.1/4.7.2).

Remove the footplate receiver unit (see section 4.6.2).

Press the seat release (Fig. 34, item B) and remove the seat/back unit.

Replace the seat/back unit. For assembly, please proceed in reverse order.

INFORMATION For information on adjusting / adapting the seat/back unit, please refer to the 647G491 Instructions for Use, section 5.



4.7.4 Mounting / Replacing the Lap Belt

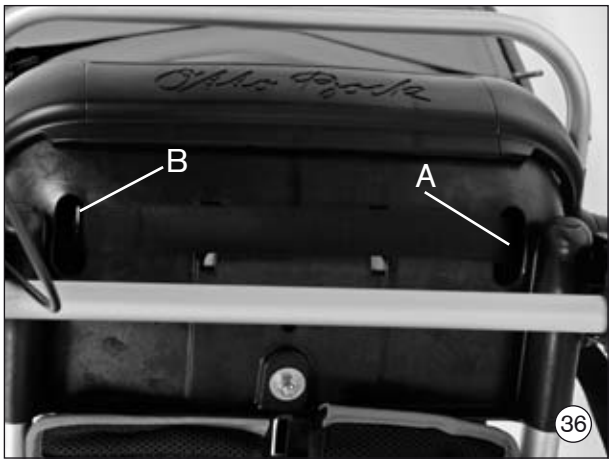
INFORMATION

Straps are usually extra long to accommodate most positions. Excess strap ends can be cut off. The remaining edge can be melted with a flame (cigarette lighter) to prevent fraying.

Thread one lap belt end through the first opening in the seat padding / in the seat shell (Fig. 35, Fig. 36, item A). Lead the strap along underneath the seat shell (Fig. 36).

Thread the lap belt end through the second opening in the seat shell / in the seat padding (Fig. 36, item B).

Attach the lap belt buckle and close the belt.



4.8 Storage Bag

4.8.1 Replacing the Storage Bag

Remove the cover of the storage bag and open the upper and lower hook and loop closures of the holding straps (Fig. 37/38).

For attaching, lead the corresponding straps on the right and left side around the middle frame tube and around the front frame tube. Close the straps with the hook and loop closures.

4.9 Options

INFORMATION These and other optional add-on components are included in the order form and in the accessories catalogue.

4.9.1 Mounting the Abductor

For mounting, please refer to the 647G491 Instructions for Use.

4.9.2 Seat Width Reducing Padding

For mounting, please refer to the 647G491 Instructions for Use.

4.9.3 Positioning Kit

For mounting, please refer to the 647G491 Instructions for Use.

4.9.4 Grabrail with Padding

For mounting, please refer to the 647G491 Instructions for Use.

4.9.5 Mounting the Five-point Belt

INFORMATION

Straps on accessories are usually extra long to accommodate most positions. Excess strap ends can be cut off. The remaining edge can be melted with a flame (cigarette lighter) to prevent fraying.

Installation instructions are included with the product.

4.9.6 Sun Canopy

Clip the sun canopy through the openings in the back upholstery provided for this purpose (Fig. 39) onto the back tube.

4.9.7 Sevice Kit

The service kit contains various screws, cover caps and reflector stickers.

5 Technical Data

***Dimensions** (cm)* **and weights (kg)**

Chassis	Size 1	Size 2
Push bar height	96–116	96–116
Total width	58	63
Front wheel diameter	15	15
Rear wheel diameter	30	30
Tilt of seat adapter	0–30°	0–30°
Load capacity	30	30
Weight	7.2	7.5
Folding size of outdoor chassis – without seat (without large wheels)	80 x 58 x 37 (80 x 58 x 22)	80 x 63 x 37 (80 x 63 x 22)

Seat unit	Size 1	Size 2
Seat depth	12–22	20–28
Seat width	27	32
Lower leg length	14–20	19.5–29.5
Backrest height	63	68
Backrest inclination	0°–30°	0°–30°
Load capacity	25 kg	25 kg
Weight	3.6 kg	4.3 kg
Folding size (LxWxH)	65 x 44 x 26	70 x 49 x 30

INFORMATION The values indicated are measurements which have been theoretically determined. Not all adjustment possibilities can be used for all rehab buggy models. Further, the adjustment combinations are limited due to the sturdy frame geometry. We reserve the right to technical alterations and deviations by 5%.

Kundenservice/Customer Service

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